THE LINGLE-AIONA ADMINISTRATION







Aloha! One thousand days ago marked a new beginning for Hawai'i, bringing together many people of diverse backgrounds from around our State to work together for the common good. Through the hard work and dedication of the state's thousands of employees, our Administration has been able to implement our vision for a better Hawai'i, and touch the lives of thousands across our state. As a team, we have created opportunities for progress and blazed new trails for the future. This has been the hallmark of our first 1,000 days in office. The tens of thousands of government employees who have helped us get here are what we call our "shining stars."

This booklet highlights our successes, while also recognizing the men and women who work day in and day out to "turn the wheels" of government toward achieving these significant improvements. Through working with the private sector, local and federal entities, non-profit organizations and our local residents, the State workforce has made important strides in delivering quality public services. They deserve our acknowledgement and appreciation.

There are many, many others working behind the scenes. While everyone may not have been named, please know their accomplishments are no less important. Their work is recognized as vital, and their exemplary attitude make us all proud to be called public servants.

We extend our sincere *mahalo* to the thousands of state employees and volunteers who labor each day to make Hawai'i a better place to live, work and play.

We also want to thank each resident of Hawai'i who has provided numerous ideas and ongoing support for many of the initiatives undertaken by our Administration.

Our state has a bright future because thousands of people have worked so diligently, so tenaciously, and with tremendous perseverance over the past 1,000 days.

Congratulations to everyone and Happy 1,000!

Best regards,

Linda Lingle Governor James R. "Duke" Aiona, Jr.

Lt. Governor

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^{*}In conjunction with the State Incentive and Service Awards Program, authorized by Section 78-29 of the Hawai`i Revised Statutes, the State of Hawai`i proudly presents these outstanding individuals who have demonstrated enthusiasm, dedication, and commitment to excellence in serving the people of Hawai`i. This employee recognition program booklet is sponsored by the Department of Human Resources Development.

INVESTING IN HAWAI'I'S FUTURE

Hawai'i's robust economy continues to thrive with the nation's lowest unemployment rate and record-high job creation, strong tourism and construction industries, high consumer and business confidence levels and rising personal incomes. By investing in Hawai'i's businesses and diverse industries to strengthen and diversify our economy, while also protecting Hawai'i's environment, we are moving the State forward into the 21st Century with the assurance of both future economic prosperity and flourishing natural beauty for the next generation.

In June 2005, a 31-member bipartisan Economic Momentum Commission was established to perpetuate the economic vitality the state has experienced over the past two-and-a-half years. The goal of the Commission is to develop an action plan that sustains the state's current economic momentum over the long-term, avoids the traditional peaks and valleys of economic cycles, and enhances Hawai'i's natural and cultural resources.

SUPPORTING HAWAI'I'S BUSINESS COMMUNITY

Small businesses are the backbone of our economy, comprising 80 percent of all businesses in Hawai'i. By creating a business-friendly, efficient and convenient climate in which Hawai'i's businesses can grow, we are fostering job creation, and thus a higher quality of life for all the people of the State.

- ★ CUTTING BUSINESS FEES, Corinna Wong, Securities
 Commissioner, DCCA: Corinna has assisted DCCA with reducing
 fees and assessments by more than \$10 million dollars over the
 first thirty months of the Administration. DCCA started two years
 ago by cutting fees by 25% for people who set up new businesses
 or businesses that file their annual corporate reports on-line. This
 past year, DCCA increased those cuts by an additional 25%, and
 extended them to people and companies who file by paper as well
 as those who file on-line
- ★ BUSINESS ACTION CENTER, Milton Kwock, Manager, DBEDT: Milton helped lead the planning committee that created an on-line, one-stop business registration portal. At his suggestion, the portal provides a "Live Chat" feature allowing users to interface directly with Business Action Center staff during business hours should they have questions

- or encounter problems while on-line. Milton was also integral to the transfer of the Business Action Center to DCCA, where the program will be able to expand services outside of Honolulu.
- ★ HAWAFI BUSINESS EXPRESS (HBE), Amy Iha, Documents Registration Supervisor, DCCA: Amy supervised this program, which enables people to start a new business on-line, rather than having to stand in line at government offices or spend their time at three different government offices (DCCA, DOTAX, and DLIR) filling out paperwork. HBE enables people to register their business with DCCA, obtain their general excise tax license from DOTAX, and obtain an unemployment insurance identification number from DLIR in a single on-line session. Since HBE's website went live in October 2004, nearly 1,800 businesses have been created using the system.
- ★ FOREIGN TRADE ZONE (FTZ), Larry Conley, Business Manager, DBEDT: Larry secured funds, selected consultants and contractors and completed the FTZ project at Pier 2 on time and under budget. The project had the added benefit of assisting the development of a "one-stop shop" offering an entire package of information, services and use of facilities for import and export businesses at the Pier 2 facility in Honolulu.
- ★ CERTIFICATION FOR HIGH TECHNOLOGY BUSINESS INVESTMENT TAX CREDIT AND RESEARCH ACTIVITIES TAX CREDIT, Roni Matsuda, Manager, DOTAX: Under a new law passed last year, there were 80 submissions for income tax credits for research activities, and 742 submissions for qualified high technology business investment tax credits (a total of 822 submissions). Under Roni's direction, the certifications were performed on time without any additional resources, despite this being the first year for both the taxpayers and the Department.
- ★ INTEGRATED TAX INFORMATION MANAGEMENT SYSTEM (ITIMS), Clay Sato, Joan Bolte, and Ronald Randall, Information Technology Office, DOTAX: Under their leadership, the Department successfully completed the implementation of the business tax component of its new Integrated Tax Information Management System (ITIMS). All tax accounts information are now easily available on a single system allowing the Department to provide better and more efficient service to Hawai'i's business taxpayers.

- ★ CAPTIVE INSURANCE, Craig Watanabe, Captive Insurance Administrator, DCCA: Craig received the Hawai'i Society of Certified Public Accountants' Outstanding CPA in Government Award for his leadership in strengthening Hawai'i's position as a first-rate domicile for captive insurance companies, which helps businesses save money by self-insuring their risks. The State of Hawai'i is recognized as one of the top two (Vermont being the other) in the nation, one of the top ten domiciles in the world for captive insurance, and one of the top five in the world based on the capital assets of our captive insurance companies. This is demonstrated by the growth in captive combined total assets from roughly \$1.5 billion in 1999 to over \$5 billion in 2004.
- ★ ON-AIRPORT BUSINESSES, LIH, Gene Matsushige, DOT: Gene oversaw the Ahukini Road project. This project, together with a second phase that is nearing completion, provides Lihue Airport with greater opportunities for tenants to develop their on-airport businesses. The project provides lease lots including infrastructure, main road access (a re-aligned Ahukini Road) and ramp (aircraft) access to the airfield.
- ★ SUPPORTING EMPLOYMENT EMPOWERMENT (SEE),

 Pankaj Bhanot, Program Administrator, BESSD, DHS: Pankaj

 helped implement the SEE program in February 2005, which

 provides employment opportunities and training for people on

 government assistance through partnering them with participating

 businesses. By providing pre-screened candidates to companies

 for employment, SEE also helps Hawai'i's businesses meet their

 growing labor demands.
- ★ ASSISTANCE FOR DISPLACED WORKERS, *Elaine Young*,
 Administrator, Workforce Development Division, DLIR: Elaine applied for and was awarded \$447,500 in National Emergency Grant money to assist displaced workers from Hawai'i County. Funding was used to provide an array of urgently needed services to help approximately 308 employees including skills assessment, individual counseling, career planning, employment development, occupational skills training, on-the-job training, entrepreneurial training, job-readiness training and adult education.

PROMOTING HAWAI'I'S DIVERSE INDUSTRIES

Hawai'i has historically benefited from our booming tourism industry and strong agricultural base. To further solidify our traditional economic base, we must continue strengthening these industries, while also supporting additional industries and looking for new opportunities.

- ★ STRONG TOURISM INDUSTRY, Daniel Chun, Tourism Liaison Office: Daniel provides support to the Tourism Liaison, a cabinet-level position created to enhance coordination between the tourism industry and government. Due to its assistance, Hawai'i's tourism industry continues to perform above expectations. Strong performances from both the domestic and international markets are unprecedented, as visitor arrivals, visitor days and visitor spending continue to increase on pace to break all previous records. Last year visitor spending contributed \$10.8 billion dollars to Hawai'i's economy. Visitor spending the first half of 2005 rose 6.8% to \$5.5 billion compared to the first half of last year. Continued growth in the visitor industry from all sectors is expected.
- ★ PROMOTING BUSINESS TOURISM, Jamie Lum, Economic Development Specialist, DBEDT: Jamie has been instrumental in the development and implementation of DBEDT's three-year-old "Team Hawai'i" collaboration of private sector, economic development entities, university and government representatives to market Hawai'i under the "Hawai'i: Open for Business" banner. Jamie's organizational and networking efforts have made the Team Hawai'i approach a highly successful, effective and efficient means of marketing Hawai'i.
- ★ USING TOURISM DATA, Cy Feng, Economist, Minh-Chau Chun,
 Tourism Specialist, and Lawrence Liu, Statistician, DBEDT: Cy,
 Minh and Lawrence put out daily passenger data numbers to STARS
 inform businesses about the number of potential visitors to their
 establishments. In a unique cooperative agreement between
 DBEDT, DOA and DOT, the State has been able to provide this STARS
 valuable information before the end of each day.

CELEBRATING 1000TH DAY

- ★ AGRICULTURAL LANDS LEGISLATION, *Tony Ching*, Executive Officer-Land Use Commission, *Earl Yamamoto*, Planner-DOA, *Ruby Edwards*, Planner-Office of Planning: In the 2005 legislative session, important legislation was passed in accordance with a state constitutional amendment enacted 27 years ago. This is the first step in conserving and protecting these lands and preserving diversified agriculture as a key part of our economy and lifestyle. State, federal and county agencies, farmers, landowners, and many dedicated people volunteered their time in the Agriculture Working Group and participated in the process to develop this legislation and are now helping to implement it.
- ★ IMPROVING AGRICULTURE IRRIGATION SYSTEMS, Brian Kau, Administrator of the Agriculture Resource Management Division, DOA: Significant progress is being made on the repair and maintenance of irrigation systems on the Big Island (Lower Hamakua Ditch, Waimea Irrigation System, EIS for South Kona Irrigation System), Moloka'i (Moloka'i Irrigation System, Kualapuu Reservoir study), Maui (Upcountry Maui Dual Line, EIS for Lower Kula Irrigation System), Kaua'i (East Kaua'i Irrigation System, Kekaha and Kokee Ditches), and O'ahu (Waiahole Ditch). Work on the Waiahole Ditch has resulted in the reduction of system water loss to an all-time low, and enhanced agricultural operations.
- ★ EXPANDING AGRICULTURE EXPORTS, *Dr. Lyle Wong*,
 Administrator, Plant Industries Division, DOA: Under his leadership and direction, DOA worked with USDA for the approval of irradiation treatment of sweet potato to eliminate unwanted pests for shipment to mainland markets. This treatment reduced the costs to growers/shippers, expanded export markets, increased production, and reduced the time to market. Dr. Wong also worked with USDA to obtain approvals from Japan to ship potted anthuriums under a strict protocol and cut flowers under a master certificate. Dr. Wong is also a part of the USDA-ARS, UH-CTAHR and DOA award-winning fruit fly control program, which has resulted in participating farmers obtaining significant increases in marketable fruit as well as significant decreases in the use of pesticides.
- ★ EXPANDING AGRICULTURAL LOAN DIVISION, *Dean Matsukawa*, Agricultural Loan Administrator, DOA: The Division has 7 loan officer positions to cover the entire State along with

two support staff. The Division provides loan programs for new farmers, established farmers, part-time farmers, aquaculturists, and food manufacturers who use local agricultural products and farm cooperatives. It also administers an emergency loan program, which is activated by a disaster proclamation from the Governor.

- ★ AGRICULTURAL DEVELOPMENT: SEAL OF QUALITY PROGRAM, *Matthew Loke*, Administrator, *Calvin Lee*, Branch Manager, DOA: This is a branding program for Hawai'i's fresh and processed agricultural products to highlight and capture the extra value that Hawai'i's name and quality bring.
- ★ AGRICULTURAL DEVELOPMENT: ORGANIC CERTIFICATION, Gary Okamura, Fresh Fruits and Vegetables Inspector, DOA: Gary assists the DOA in administering the USDA National Organic Certification Cost-Share Program, providing one-time cost-share assistance up to a maximum of \$500 to organic farmers who receive and continue organic certification from a USDA accredited certifying agent between October 1, 2004 and September 30, 2008.
- ★ PROMOTING THE AQUACULTURE INDUSTRY, John Corbin, Program Manager, Aquaculture Development Program, DOA: With John's assistance, the aquaculture industry reached a record \$27.7 million in value in 2003. Leading sectors of aquaculture growth include: algae for health supplements, feed additives and pharmaceuticals; and disease resistant shrimp broodstock, which are in great demand by foreign countries. Also in 2004, Hawai'i hosted the World Aquaculture Society Conference, attracting nearly 4,000 delegates from 90 countries.
- ★ EXPANDING LIFE SCIENCES, Marlene Hiraoka, Economic Development Specialist, DBEDT: Marlene co-chaired DBEDT's Biotech Hui, which led DBEDT's life sciences industry initiatives, and led to Hawai'i being represented at BIO, the world's largest biotechnology industry convention in San Francisco in 2004. At BIO 2004, Marlene formed a strategic relationship with the Japan External Trade Organization and spearheaded relationships with Japanese life sciences firms, which led to Hawai'i's first industry participation at BioJapan 2004 in Tokyo. An outcome of that event was a new \$1.5 million investment from Japan to Hawai'i in the field of aquaculture that will be secured by the

end of 2005. This year, Hawai'i will once again be represented at BioJapan and Marlene is working with the U.S. Embassy-Tokyo to organize a Japanese bio mission of more than ten companies to Hawai'i to coincide with BIO's Pacific Rim Summit on Industrial Biotechnology that will be held in Honolulu, January 12-13, 2006.

- ★ DEVELOPING ALTERNATE ENERGY, *Maria Tome*, Alternate Energy Engineer, DBEDT: Maria developed a program that required rules for the blending of ethanol in gasoline in Hawai'i, which had been stalled for almost ten years. Ethanol blending will now take place as of April 2006, and at least four proposals for ethanol production facilities in Hawai'i are pending. Most importantly, these rules start Hawai'i down the path to lessen its dependence on fossil fuels.
- ★ RESEARCHING GASOLINE, *Dr. John Tantlinger*, Strategic Tech Industry Development Manager and *Douglas Oshiro*, Research Statistician, DBEDT: John's and Douglas' consistently high quality policy analysis for gasoline price controls has provided valuable research to the State of Hawai'i. They have been instrumental in developing the "20% by 2020" plan to ensure 20% of Hawai'i's energy comes from renewable fuels by 2020.
- ★ PROMOTING ARTS & CULTURE, *Tracie Young*, Economic Specialist, ACDB, DBEDT: Tracie organized and managed a national media campaign to publicize the new Grammy Award's Hawaiian music category, which ultimately supports the branch's objective of creating a stronger music industry in Hawai'i. The campaign generated 28.8 million impressions and provided the equivalent value of \$296,650 in print advertising.
- ★ ENCOURAGING FILM INDUSTRY, Donne Dawson, Manager of the Hawai'i Film Office, Sandi Ichihara, Film Industry Development Specialist, and Jackson Bauer, Film Permit Specialist, DBEDT: Donne, Sandi and Jackson attracted and serviced the greatest amount of physical production ever to take place in Hawai'i at one time with three national television series shooting simultaneously, as well as several film projects. Film expenditures hit an all time high of \$161 million. Television projects included ABC's Lost, NBC's Hawai'i and FOX's North Shore.

- ★ SUPPORTING THE ENTERTAINMENT INDUSTRY, Judy Drosd, Chief Officer, Arts, Film & Entertainment, David Nada, Manager, ACDB, Steven Lee and Tracie Young, Economic Specialists, DBEDT: Judy, David, Steven and Tracie fostered and sponsored (and continue to support) the development of the Hawai'i Capital Cultural District, an initiative that had been discussed for 35 years before becoming a reality in 2004, within three months of the formation of the new Arts, Film & Entertainment Division at DBEDT.
- ★ CONSTRUCTION PRE-APPRENTICESHIP PROJECT, James Hardway, Special Assistant to the Director, DLIR: James led DLIR in a partnership between the Oʻahu Workforce Investment Board and the University of Hawaiʻi to develop a remedial and refresher class for those interested in carpentry and construction trades. The course, offered at community colleges statewide, has resulted in a 90% passing rate of the apprenticeship exam, which had been only 60% before the partnership.
- ★ CONSTRUCTION CAREER EXPO, Carol Kanayama, Workforce Development Program Officer, DLIR: Carol co-sponsored and coordinated this event with the building industry and labor organizations, which provided over 1,400 high school students and adults with access to potential employers and job training resources. Carol's efforts, along with DLIR staff, are ensuring Hawai'i's workers have the skills and ability to take advantage of Hawai'i's booming construction industry.
- ★ DEEP SEA DRINKING WATER AT NELHA, Jeff Smith, Former Executive Director, DBEDT: Under Jeff's leadership, deep seawater-derived products have recently been making a splash on the Asian international market. Asian countries have great interest in NELHA's unique pristine deep seawater resource and any products derived from it. These include desalinated drinking water packaged as bottled water or made into various types of beverages, mineral water, and mineral salts and associated products. All are key to a new industry sector at NELHA based solely on the deep seawater itself.

EXPANDING ASIA-PACIFIC OPPORTUNITIES

As we seek ways to expand and diversify Hawai'i's economy, we must also capitalize on our unique and strategic location in the Pacific region, advantageously positioned between the East and the West. Through developing and strengthening cultural, educational, business and economic ties with our Asia-Pacific neighbors, we are investing in our future.

- ★ 2004 AND 2005 CHINA-KOREA MISSIONS, Alexander Ho, Economic Development Specialist, DBEDT: Alex was instrumental to the success of DBEDT's inaugural "Hawai'i Experience at XinTian Di" (Shanghai) in 2004. At this year's 2005 China-Korea Mission, Alex was again responsible for logistics and operations, and was instrumental in successfully setting up over 105 one-on-one business meetings for 32 Hawai'i companies in Shanghai.
- ★ ZHONGGUANCUN TECH PARK AGREEMENT, *Dr. Philip Bossert*, Executive Director and CEO, High Technology
 Development Corporation, DBEDT: Dr. Bossert was instrumental in securing the signing of a technology collaboration agreement between DBEDT, High Technology Development Corporation, and Zhongguancun International Incubator, Inc. The agreement will result in the opening of the state's first technology development office in China and encourage Chinese tech companies to do business in Hawai'i.
- ★ BEIJING BUSINESS OFFICE, Bo Wu, Executive Director, DBEDT: Bo was integral in obtaining approval for the State of Hawai'i to establish a tourism and trade office in China—only one of two such official offices granted to a U.S. state. This gives Hawai'i official recognition among central and provincial government officials in Hawai'i's efforts to promote tourism and trade.
- ★ EDUCATIONAL AGREEMENTS, UH Interim President *David McClain*, UH-Hilo Chancellor *Rose Tseng*: In May 2005, Dr. McClain and Dr. Tseng were instrumental in the signing of two agreements between UH and Beijing University and Zhongshan University to promote education and training services, particularly executive training, to a growing market in China. Hawai'i is the only state that promotes education and training as an economic development initiative.

DEVELOPING COMMUNITIES

Our Administration supports the development of communities in all parts of the State in order to spread Hawai'i's economic vitality and prosperity – creating jobs, attracting businesses and investors, and ultimately improving the quality of life for those in the area.

- ★ DEVELOPING KAPOLEI, *Thomas Otake*, Acting Development Section Chief, HCDCH: In collaboration with public and private developers in the Kapolei region, Thomas completed the new Kapolei Interceptor sewer line, which enables further development in Kapolei and 'Ewa. The existing Makakilo Interceptor sewer line was at capacity, thus blocking any new development.
- * REDEVELOPING KAKA'AKO, James Kometani, Chair, Michael Goshi, Vice Chair, Paul Kimura, Secretary, Grady Chun, Dr. Gary Kondo, Jonathan Lai, Kay Mukaigawa, HCDA: Since created in 1976, the Authority has worked toward ensuring that Kaka'ako is redeveloped as an attractive and vibrant urban community where Hawai'i's people can live, work, visit, learn, and play. The State's investment of \$217 million over the past 20 years has been matched more than 10-fold by the private sector with projects valued at over \$2 billion. The renaissance has picked up momentum over the past year with the opening of the new University of Hawai'i Medical School to train Hawai'i's future doctors and create new job opportunities in the life sciences; a new roadway extension to Queen Street to enhance mobility and connectivity with parks to be built in the near future; ground breaking on over \$400 million in new private sector projects; and the kick-off of several infrastructure projects to set the stage for further revitalization.
- * KAKA'AKO PUMP STATION, *Richard Kuitunen*, Asset Manager, HCDA: Richard led the transformation of the Kaka'ako Pump Station into a useable asset for the community through partnerships with professional architects and private-sector businesses, and with the help of organized volunteers.
- ★ KALAELOA MASTER PLAN, *Stanton Enomoto*, DirectorDevelopment & Planning-Kalaeloa, HCDA: Stanton jump started the long-stalled process of transforming the former Barbers Point Naval Air Station into a vibrant part of the 'Ewa region by utilizing

federal grant dollars, that would otherwise go unused, for the development of a Strategic Plan that established the vision for Kalaeloa as Wahi Hoʻokela, or center of excellence. This plan for Kalaeloa as a center for job creation will help alleviate worsening traffic conditions, locate housing near jobs, and expand recreational and cultural opportunities for residents of Oʻahu, while accounting for the possibility of a basing of an aircraft carrier at Pearl Harbor.

★ REDEVELOPING THE AIEA SUGAR MILL, *Davis Bernstein*,
Brownfield's VRP Coordinator, DOH: This project provided an innovative approach to assist the owner in developing property over three stages. This property is to become the new focal point of the community; potentially to include a library and a church.

PROTECTING HAWAI'I'S ENVIRONMENT

Hawai'i's environment and unparalleled beauty is one of the key reasons it is a world-class destination for travelers, and it is why we love living and raising our families here. Our Administration has sought innovative solutions to preserve our environment and protect endangered species.

- ★ QUARANTINE REFORMS, *Dr. Issac Maeda*, Branch Manager, and *Dr. James Foppoli*, Administrator, Animal Industries Division, DOA: Drs. Maeda and Foppoli are responsible for successfully implementing changes and reforms to the Rabies Quarantine Program, resulting in 86% of pets qualifying for direct release from the airport and more than a 60% increase in the total number of dogs and cats entering the state.
- IMPROVING THE BEVERAGE CONTAINER PROGRAM,
 Genevieve Salmonson, Manager, Deposit Beverage Container
 Program, DOH: One million bag stuffers were prepared to
 explain the Beverage Container Program in addition to radio and
 TV messages to promote recycling. Because of these efforts, the
 redemption rate has gone from 14% in January-February 2005, to
 about 50% for January-June 2005.
 - * SALVINIA MOLESTA REMOVAL, *Eric Hirano*, Administrator (ENG), DLNR: Eric orchestrated a cooperative response involving 29-partnering organizations and over 280-individuals from the

- community, city & county, state and federal agencies for the cleanup of Lake Wilson, averting a public health disaster. By July 2003, within 6 months from the start of the eradication effort, the lake, including the freshwater fishery, was reopened for public use.
- ★ HAWAI'I INVASIVE SPECIES COUNCIL, Neil Reimer, Plant Quarantine Branch Chief; Carol Okada, Plant Quarantine Branch Supervisor, along with DOA's Plant Industry Division Team: These individuals led pest risk assessments, aiming at identifying high risk pathways of invasive species entering Hawai'i. Funding provided through the HISC provided much needed resources to the partnership of federal, state and county agencies, invasive species organizations and community groups battling the coqui frog, miconia, little fire ant, brown tree snake, and many other invasive species. Robert Boesch, DOA Pesticides Branch Manager, obtained an exemption from the Environmental Protection Agency which enabled the use of hydrated lime to control the coqui frog, providing an essential tool in this battle.
- ★ PRESERVATION OF KAWAI NUI & HAMAKUA MARSHES: Dave Smith Wildlife Biologist (DOFAW): The objective of this project is to restore habitat for native Hawaiian waterbirds and migratory shorebirds in Hamakua Marsh, Kailua, Oʻahu and to involve local organizations, businesses, schools and county, state and federal agencies in the process in order to integrate the wildlife sanctuary into the fabric of the community. The project area is located in the City and County of Honolulu and covers 22.7 acres. Hamakua Marsh lies downstream from Kawai Nui Marsh, the largest remaining wetland in the State. Kawai Nui stream was the primary drainage for Kawai Nui Marsh and ran past the project site as it makes its way to Kaelepulu Pond and into Kaelepulu Stream, which then empties to Kailua Bay.
- ★ FORMATION OF NORTHWESTERN HAWAIIAN ISLANDS SANCTUARY, Athline Clark, Special Projects Program Manager (DAR) DLNR: The Board of Land and Natural Resources adapted refuge rules this year that provide the greatest marine resource protection in the state. Hawai'i is in the process of working with the Federal Sanctuaries Program to consider the establishment of a 3-mile national marine sanctuary at the Northwestern Hawaiian Islands (NWHI).

- ★ COMPREHENSIVE WILDLIFE CONSERVATION STRATEGY, Christen Mitchell, NARS Program Coordinator, Christine Ogura, CWCS Planner, Scott Fretz, Wildlife Program Manager (DOFAW) Jeff Walters, Hawai'i Island Humpback Whale National Marine Sanctuary co-manager, Dwayne Meadows, CWCS Planner, Austin Kane, CWCS Planner (DAR): Hawai'i's Strategy will identify species of greatest conservation need and their affiliated habitats. It will include strategies for addressing those needs and the conservation of the diversity of species.
- ★ NATIVE BIRD RECOVERY, Scott Fretz, Wildlife Program Manager (DOFAW): Scott collaborates with other governmental agencies and landowners to develop and implement short and long-range plans for the protection and recovery of Hawai'i's native forest birds. Notable program successes include: Nēnē (Hawaiian goose) recovered from a population on the brink of extinction with fewer than 50 birds to more than 1,300 at present; 'Alalā (Hawaiian crow) was saved from extinction in the wild with a captive propagation program; Puaiohi (native forest bird) is recovering from a population numbering only a few dozen to 300-400 now; and a new population of Palila (native forest bird) has been established on the north slope of Mauna Kea.
- ★ ENDANGERED SPECIES RECOVERY, Vicky Caraway, Botanist (DOFAW): As one of the few states that established statutes and programs for developing State Safe Harbor Agreements and Habitat Conservation Plans, Hawai'i continues to make progress to protect and recover threatened and endangered plant and wildlife populations with broad-based public-private partnerships that support more than 100 forest birds, seabirds, water birds, invertebrates and plants. An aggressive program for propagation and out-planting of native plants has maintained hundreds of species and planted more than 15,000 individuals in the last two years. An example is the endangered plant, red 'ilima. There were 88 individuals found, representing 99% of the plants on O'ahu. DLNR and the U.S. Fish and Wildlife Service worked with the County and State landowners to develop a regional habitat conservation plan. The plan established new populations of the endangered plant in a secure habitat, while allowing a planned roadway and housing project to proceed.

- ★ STATE PARKS IMPROVEMENTS, Dan Quinn, Administrator (PARKS), DLNR: Under the Administration's initiative, Dan is assisting DLNR with overseeing a multi-year, multi-million dollar program to repair and improve Hawai'i's State Parks, the first major reconstruction of State Parks facilities and restrooms in over 40 years. Among the notable improvements are reconstruction of the historic (1920s-1930s) Kam Mon Store in the Ahupua'a O Kahana Valley State Park (Windward O'ahu); Diamond Head State Monument Park improvements including new restrooms, new picnic tables, visitor shelter, benches, irrigation system and native landscaping; Makapu'u Point Lookout improvements including new access road onto Kalaniana'ole Highway, parking areas, ADA accessible lookout; and a program to provide mobile food concessions at State Parks on Kaua'i, Hawai'i, and Maui.
- ★ PARTNERSHIP WITH THE HAWAI'I TOURISM AUTHORITY (HTA), Curt Cottrell, Na Ala Hele Program Manager (DOFAW Trails), Dan Quinn Administrator (PARKS): With assistance from Curt and Dan, DLNR continues to maintain an important partnership with HTA to improve Hawai'i's natural and cultural resources for both visitors and residents. Through HTA funding, DLNR has been able to fund many State Park improvements and beautification efforts. Some of the projects from 2004-2005 include a protection plan for Haena and Kekaha Kai State Parks, improvements at Diamond Head State Monument and improvements at Hapuna Beach State Recreation Area.
- ★ PARK PARTNERSHIP PROGRAMS, Lauren Tanaka, Planner, Dan Quinn, Administrator, Karen Motosue, Assistant Administrator, Martha Yent, Interpreter Program Manager (DOFAW): The DLNR Parks Division has been at the forefront of developing partnerships with community groups for the protection of many of Hawai'i's natural and cultural resources. These projects include development of the Kokee Master Plan, Kaiwi Shoreline Plan and Kaluanui Master Plan, which have all been developed with much citizen input. By identifying park improvements through community outreach, the Parks Division has been able to better plan for future projects and accommodate the needs and wants of the greater community.

- **EXPEDITING BEACH NOURISHMENT PROJECTS,** Sam Lemmo, Administrator (OCCL), Dolan Eversole, Coastal Geologist (OCCL/UH Sea Grant), DLNR: As the nation's only island state, Hawai'i recognizes the importance of management and protection of our coastal resources. The State, in partnership with the University of Hawai'i Sea Grant Program, is developing new guidelines for remedial erosion management solutions via its publication and dissemination of "Hawai'i Erosion Alternatives." The State is in the final stages of establishing an expedited small-scale (up to 10,000 cubic yards) sand replenishment permit. The hope is with an expedited nourishment permit, coastal property owners will elect to replenish their beach frontage, rather than construct a seawall or other hardening options.
- ★ COASTAL POLICY-INTEGRATED SHORELINE POLICY, Sam Lemmo, Administrator (OCCL): OCCL is developing an Integrated Shoreline Policy for the BLNR. The Policy seeks to initiate focused, goal-oriented discussions with the respective counties to establish a consensus on the source of physical coastal problems and institutional weaknesses in addressing such problems. The Policy further seeks to develop and enter into cooperative agency agreements with the goal of identifying and minimizing erosion hazards and impacts to state beaches. This will also include Hawai'i Coastal Hazard Mitigation Guidebook, a resource to reduce the risk to coastal development by planning for natural hazards such as erosion, flooding, tsunamis and hurricanes.
- ★ WATERSHED PARTNERSHIPS, Paul Conry, Administrator, Randy Kennedy, NARS Program Manager, Nelson Ayers, Service
 ★ Forester (DOFAW): Watershed partnerships have proven to be a highly effective strategy for the ecosystem management of native watershed resources. Thirty-five private landowners and organizations, and eighteen public agencies now support the nine
 ★ watershed partnerships comprising almost one million acres of land (approximately one-fourth of the land area of the State of Hawai'i).
 - ★ TERRESTRIAL INVASIVE SPECIES, Mindy Wilkinson, Alien
 Species Coordinator (DOFAW), DLNR: Mindy helped the Hawai'i
 Invasive Species Council and its cooperating partners to develop
 and implement a partnership of federal, state, county and private
 entities for a comprehensive statewide invasive species program.

- ★ AQUATIC INVASIVE SPECIES MANAGEMENT PLAN, *Tony Montgomery*, Aquatic Biologist (DAR), DLNR: Tony has assisted DLNR in this major and unprecedented step towards developing a comprehensive program to protect Hawai'i from aquatic invasive species.
- ★ THE MAKAI WATCH, Gary Moniz, Administrator; Randy Awo, Maui Branch Chief; Tarey Low, Kaua'i Branch Chief; Lenny Terlep, Hawai'i Branch Chief; Lino Kamakau, Officer and Robert Fernandez, O'ahu Branch Chief (DOCARE): In partnering with the Nature Conservancy and Community Conservation Network, DLNR has developed the Makai Watch to train and educate community members on the responsible management of marine resources. It is based on a successful experience that DLNR has had with the Milolii and the Wai Opae community, on the Big Island.

EDUCATING HAWAI'I'S YOUTH

The prosperity of our economy and preservation of our natural environment will give future generations an opportunity to realize their dreams and create a better life in Hawai'i. To equip them with the necessary knowledge and tools for this, our Administration has focused on improving education throughout the state. We have focused on expanding early childhood education, supporting charter schools and increased funding to public schools. In addition to this, various programs have been developed by departments and partnerships created within the community to offer extracurricular education to Hawai'i's youth.

★ EARLY CHILDHOOD EDUCATION, *Patricia Murakami*, Administrator, BESSD, DHS: Patricia has assisted DHS in using \$5 million in State funds coupled with \$20 million in federal funds to extend the number of early education opportunities to an additional 3,000 children, focusing on low-income and gap-group families. Early childhood education ensures that our keiki enter kindergarten with the knowledge and skills they need to succeed. Approximately 55% of Hawai'i's 3 and 4-year-old children attend some type of pre-school program.

- ★ PRESCHOOL CONTENT STANDARDS, Gary Kemp, Assistant Administrator, BESSD, DHS: Gary is working closely with private sector organizations, such as Good Beginnings Alliance, to encourage the use of preschool content standards in pre-school settings throughout the State. There are now financial incentives for childcare services to voluntarily adopt the Hawai'i Preschool Content Standards and to hire teachers who meet established training standards. This will ensure our keiki receive a quality education.
- ★ EARLY CHILDHOOD CURRICULUM DEVELOPMENT, Gary Kemp, Assistant Administrator, BESSD, DHS: With assistance from Gary, DHS, in collaboration with the University of Hawai'i community college system, is developing a certified curriculum for persons entering the early childhood education profession. This work will result in more trained childcare providers and support the creation of more childcare facilities in the private sector.
- ★ INCREASED FUNDING TO PUBLIC SCHOOLS, Edwin Koyama, Budget Office Director, DOE, Laura H. Thielen, former elected Board of Education member and current Director, Office of Planning: Edwin and Laura have played a key role in the identification of funds that can be re-allocated to the local level. Act 51, passed in 2004, provides that up to 70% of the monies available for public education should be allocated directly to the school, giving principals greater flexibility to address the unique needs they see within their respective schools.
- ★ WEIGHTED STUDENT FORMULA, *Kate Stanley*, Consultant, DOE, *Laura H. Thielen*, former elected Board of Education member and current Director, Office of Planning: Kate and Laura have been involved in the efforts to implement the statute passed in 2004 that included the development and pilot testing of a weighted student formula as a means of providing more funds directly to each school. The weighted student formula is a way of funding district operations on a per pupil basis so that funding is fair and equal in all districts. Higher weights are assigned to students with special learning needs or who may not use English as their primary language, thus ensuring schools receive appropriate funding to meet the needs of their students.

★ REPAIR AND MAINTENANCE OF SCHOOL FACILITIES, *Rae Loui*, Assistant Superintendent for Administrative Services, DOE: As of 2005, Rae manages the repair and maintenance functions for the 268 public school campuses. Previously, these activities were handled by DAGS. This transfer will allow the DOE to consolidate

services to its schools, prioritize repair and maintenance needs, and

★ IMPROVING CHARTER SCHOOLS, Dr. James Shon, Executive Director, Charter School Administrative Office, DOE: Under Jim's leadership and assistance, legislative improvements were enacted this year to establish a more equitable and stable funding formula for charter schools, clarify that charter schools should receive their fair share of federal funds, and exempt charter schools from various

government permits and procurement regulations. This is critical, as charter schools are the fastest growing segment of the public school community, educating an estimated 6,500 children this year. Hopefully more schools will be allowed to function as charters in

★ SUPPORT FOR CHARTER SCHOOLS, Valerie Pacheco, Chief of the Employee Claims Division, DHRD: Valerie spearheaded DHRD's task of assuming all responsibility for adjusting and defending workers compensation claims filed against the State and assisted the charter schools despite fiscal, political and time constraints in their workers' compensation issues, affording charter schools more time to focus on their educational mission.

the next several years.

★ FINANCIAL AUTONOMY FOR THE UNIVERSITY OF HAWAI'I (UH), Sam Callejo, Vice President for Administration - UH: Since 1986, the University has had temporary authority to operate its own accounting system. From time to time the Legislature has extended this authority. This year the University, in working with DAGS, obtained permanent approval from the Legislature to operate its financial and accounting systems independently. This action will allow the University to continue to maintain the systems it has developed over the past 15 years and help ensure the state's higher education system meets generally accepted accounting principles applied to colleges and universities nationwide.

- ★ ADDRESSING STUDENT HOUSING NEEDS, Jan Yokota,
 Director, Capital Improvement Projects, UH: One of the most
 pressing needs facing the University is the need to repair existing
 student dormitories as well as construct new student housing. This
 year the University received authority to issue up to \$100 million
 in revenue bonds to construct and renovate student housing. The
 rent students pay for their dorms will be used to amortize the debt
 on these bonds.
- ★ MANAGING UNIVERSITY LAND, *Duff Zwald*, Director, Office of Procurement and Real Property Management, UH: The University receives land from private donors, state and federal governments, and through leases. This year the University was given the independent authority to manage and regulate public or commercial activity on the lands it owns or leases. This will allow the various college campuses to develop rules to oversee and control the types of activities that can take place on or near the campuses as well as the many research sites managed by the University.
- ★ ABOUT FACE PROGRAM: Operation "About Face" is a unique partnership between DHS and DOD, with assistance from the State Drug Control Liaison. It is an afterschool program that targets low-income youth, 16-21 years, and provides them with life skills training. *Ted Daligdig* led the introduction of Operation "About Face" in the County of Kaua'i in November 2003 with the first graduating class in January 2004. *Cal Higa* was instrumental in starting up the program in Leeward Oʻahu. *Wayne Kanemoto* was instrumental in starting up the program in Kea'au on the Island of Hawai'i and is preparing to start the program in Kona. *Lloyd Sodetani* is working hard to start up the program on Maui this September.
- *YOUTH CHALLENGE ACADEMY, Wally Mitsui, Director:
 Wally has assisted with the implementation of this national guard sponsored residential program for at-risk youth, a nationally recognized program. He has pushed the program to new heights.
 In 2004, the Academy reached its goal of 200 graduates for the first time.

- ★ ENVIRONMENTAL EDUCATION CENTERS, Jennifer Bethel,
 Project Coordinator (Chair's Office) Wailua Reservoir Education
 Center; Wade Ishikawa, Education Specialist (DAR) Puu Waawaa
 Education Center/Management Plan; Mike Donoho, Puu Waawaa
 Coordinator (DOFAW); and Dan Quinn, Administrator (PARKS),
 DLNR: The development and expansion of environmental
 education centers across the State has been a continuing priority.
 The State has partnered with a multitude of public and private
 interests that provide and enhance natural and cultural resource
 education. With education centers now on all of the main
 Hawaiian Islands, the state continues to make more properties
 available for education center development and expansion.
- ★ KOA CANOE LOG FOREST, Michael Constantinides, Forestry Program Manager (DOFAW), DLNR: The Board of Land and Natural Resources recently designated Kapapala Koa Canoe Forest Management Area in Ka'u as the first Forest Management Area specifically designated for the development and harvesting of koa canoe logs. The Plan is also an innovative statewide partnership between the DOE and DLNR, to educate youth in forestry stewardship.

CREATING MORE AFFORDABLE HOUSING

Our Administration continues to address the lack of affordable housing in our islands by developing and facilitating more rental units and home ownership opportunities, and by providing assistance to needy families.

- ★ RENTAL HOUSING FOR TANF FAMILIES, Sandra Miyoshi,
 Administrator, Homeless Programs, HCDCH: Under her leadership,
 DHS signed a memorandum of agreement with HCDCH to
 provide more than \$3 million in services to help TANF eligible
 families find and retain permanent rental housing.
- ★ FIRST-TIME HOMEBUYERS, *Darren Ueki*, Finance Manager, HCDCH: Through the sale of tax-exempt revenue bonds, the Hula Mae program provides eligible homebuyers with mortgage loans at lower interest rates than conventional loans. The Hula Mae Program gave more than 150 low and moderate income families the opportunity to become first time homeowners.
- ★ DEVELOPING AFFORDABLE HOUSING, Darren Ueki, Finance Manager, HCDCH: Darren awarded a total of \$4.1 million in lowincome state and federal tax credits and \$13 million in low-interest loans to six developers who will build new or preserve existing affordable housing units on Hawai'i, Kaua'i, Maui and O'ahu. The six projects will provide a total of 323 affordable housing units for seniors and families.
- ★ DEVELOPING MORE AFFORDABLE HOUSING, Chuck Sted, Chairman, HCDCH Board: The HCDCH Board also announced the award of \$1.34 million in federal and \$402,000 in state low-income housing tax credits in June 2005. The credits will go toward two affordable housing projects, one in Mililani on Oʻahu and one on Lānaʻi.
- ★ AFFORDABLE HOUSING FOR THE ELDERLY, *Darrel Ing*,
 Project Manager, *Kaulana Park*, Executive Assistant, DHHL:
 Turned around our under-performing kupuna housing project in
 Waimanalo, Kulanakauhale Maluhia O Na Kupuna, and
 has exceeded 90% occupancy, triggering a \$6 million dollar tax
 credit. From January 2003 to May 2004, DHHL's focused efforts

- have raised occupancy from 32% to over 90% and retrieved \$6 million in credits from the Low Income Housing Tax Credit, State Rental Housing Trust Fund (RHTF) and a private lender.
- ★ BUILDING MORE AFFORDABLE HOMES, Amy Arakaki, project manager, DHHL: The Department broke ground December 14, 2004 on the largest development in department history—a 53.3 acre project of 326 homes called Kaupe'a, also recognized as Village 8 of the Villages of Kapolei. Amy oversaw the project management in this first of three properties to be developed.
- ★ HOMESTEADS FOR NATIVE HAWAIIANS, *Isaac Takahashi*, Manager, Housing Projects Branch, DHHL: This branch coordinates the awarding of homestead lots to eligible Hawaiian families. During the past year, the Housing Project Branch awarded nearly 500 new homesteads, and is scheduled to award an additional 1,200 lots in the next twelve months.
- ★ FUTURE HOMESTEADS FOR NATIVE HAWAIIANS, *Thomas* Otake, Acting Development Section Chief, HCDCH: Approved transfer of developable land to DHHL, which could result in the development of over 3,000 units for native Hawaiians. (326 units in the Villages of Kapolei in Kapolei, Oʻahu; 304 units in the Villages of Leialiʻi in Lahaina, Maui; and 2,700 units in the Villages of Laʻiʻopua in Kealakehe, Hawaiʻi.)
- ★ REPAIRING HOMES FOR LOW INCOME FAMILIES, Kevin Funasaki, Construction Management Unit I Chief, HCDCH: Entered into a Memorandum of Understanding with DAGS to repair and renovate vacant public housing units. A total of 134 previously unusable units were repaired and made available for rent to very low income families.
- ★ LA'I'OPUA, Larry Sumida, Administrator, Land Development

 Division, DHHL: Larry assisted DHHL in the planning of a
 master-planned community on the Big Island that incorporates
 both housing and economic opportunity in the same community.

 DHHL will identify federal programs that will benefit Hawai'i,
 and assist the agency in the application process. The Federal Rural
 Development programs finance the building of hundreds of new
 homes and facilitate the development of roads, water systems

and other public facilities that can be shared with adjacent, non-Hawaiian communities.

MORE AFFORDABLE HOUSING STATEWIDE FOR LOW AND MODERATE INCOME FAMILIES, Darren Ueki and his Finance Branch Team at HCDCH, along with DHHL, worked diligently to provide the following programs:

HAWAI¹

★ HCDCH Team committed over \$.5 million in tax credits per year for 10 years and \$3.3 million in construction financing for 60 affordable elderly rentals through the 2002 Kinoole Limited Partnership in Hilo and committed \$.6 million in tax credits per year for 10 years and \$3 million in construction financing for the Hualalai Elderly Housing in Kailua-Kona.

KAUA'I

- ★ *HCDCH Team* committed \$4.4 million in RHTF financing for the preservation of 58 affordable rentals through the Lihue Gardens Preservation Limited Partnership.
- ★ *HCDCH Team* provided \$.5 million in tax credits per year for 10 years for 40 units of affordable family rental housing which opened in Hanamaulu.

MAUI

- ★ HCDCH Team provided \$.9 million in tax credits per year for 10 years for 61 affordable elderly rentals (through the Wailuku Senior Living Limited Partnership) which are under construction.
- ★ HCDCH Team committed \$.6 million in tax credits per year for 10 years for 34 affordable elderly rentals through the Hale Mahaolu Ehiku Limited Partnership on Maui.
- ★ HCDCH Team proposed the transfer of lands in Lahaina to DHHL for development of as many as 304 new homes for native Hawaiians.

O'AHU

- ★ HCDCH Team committed \$.8 million in tax credits per year for 10 years for 64 affordable family rentals through the Palehua Terrace 2 Limited Partnership, committed \$1.5 million in tax credits per year for 10 years and \$2.4 million in RHTF permanent financing for 107 elderly affordable rental units through the Tusitala Limited Partnership, and provided \$.8 million in tax credits per year for 10 years and \$3.8 million in RHTF permanent financing for 54 units of affordable family rental housing which opened this year in Honolulu.
- ★ HCDCH Team opened the 62-unit Kinau Vista Apartments in Makiki. The senior apartmen mplex was financed with low-income housing tax credits and loans.
- ★ Chuck Sted, Chairman, HCDCH Board: The HCDCH Board announced in June 2005 the selection of Castle and Cooke as the developer for affordable housing units on three parcels totaling about 20 acres. Under the agreement, Castle and Cooke agrees to develop 492 affordable units, 205 of which will be affordable, for sale units and 287 will be affordable rental units.

MOLOKA'I/LĀNA'I

- ★ Patrick Young, Project Manager, DHHL, is overseeing a small selfhelp housing project of 7 homes at Hoolehua, on Moloka'i, for native Hawaiians. Some funding has also been budgeted for road improvements and waterline replacement.
- ★ Stewart Matsunaga, Project Manager, DHHL, issued their lots to eligible native Hawaiian homesteaders on the Island of Lāna'i. A total of forty-five lots were issued as either turnkey homes or vacant lots in the Lāna'i subdivision. The recipients of vacant parcels will be building their own homes. This subdivision award is the first done by DHHL on the Island of Lāna'i.

KEEPING RESIDENTS AND VISITORS SAFE

Hawai'i is rich in diversity – people of all ages and ethnicities call these islands home and others from all around the world dream of visiting our beautiful state. We are committed to implementing general protections to ensure our residents and visitors are safe and healthy to enjoy all that Hawai'i has to offer.

PROTECTING CHILDREN

Our Administration supports tough and effective laws and policies which promote the safety, health and welfare of Hawai'i's youngest and most vulnerable citizens.

- ★ SEX OFFENDER WEBSITE REGISTRY, Kurt Spohn, Deputy Attorney General, Criminal Division, AG: The establishment of a sex offender registry made more information available to the public to protect children from sex offenders who are especially notorious for non-rehabilitation. The Registry was up and running within one day of the new law's passage. To date, the website has received nearly 3 million 'hits,' and gives parents the opportunity to take steps to protect their children and loved ones.
- ★ RELEASE OF INFORMATION ON MISSING CHILDREN, John Walters, Assistant Program Administrator, Child Welfare Services, DHS: John worked under Director Lillian Koller's direction to create new confidentiality rules that in certain cases would allow Child Welfare Services to disclose confidential information to agencies, such as the police, prosecutors or even the media, to locate missing children or assist the Department in the investigation of a child's case. The Peter Boy Kema case is an example of how these confidentiality rules may finally help achieve justice for this child.
- ★ HALE KIPA FOR AT-RISK YOUTH, Sharon Agnew, Executive Director, Office of Youth Services, DHS: Hale Kipa has a twoyear, \$2.68 million contract with DHS to provide home-based intervention services for at-risk youth. In August 2005, Hale Kipa started recruiting people from communities statewide to become paraprofessional counselors, who will spend about 15 hours a week with youth.

PROMOTING HEALTH INITIATIVES

Hawai'i's residents are blessed in that we enjoy a longer life expectancy than the rest of the nation. With this blessing comes challenges, however, as we strive to find a better way to provide quality, long-term care for our rapidly growing senior citizen population. We are also committed to increasing access to healthcare for all and promoting healthy lifestyles for our youth.

- ★ HAWAI'I RX PLUS, *Pearl Tsuji*, Eligibility Program Specialist, Med-QUEST, DHS: Pearl administered the new Hawai'i Rx Plus drug discount program, which offers residents from all walks of life including seniors, students and part-time employees, a discount on their prescription drugs. To date, there are more than 137,000 residents enrolled in Hawai'i Rx Plus.
- ★ PHARMACY ASSISTANCE PROGRAM, Kookie Moon-Ng, Administrator, Med-QUEST, DHS: Kookie developed legislation to create a state pharmacy assistance program to protect an estimated 23,000 low-income senior citizens and disabled individuals from paying more for their prescription drugs. This will help low-income seniors and disabled individuals whose Medicaid drug coverage will be converted to Medicare under a new federal law January 1, 2006.
- ★ LONG TERM LIVING INITIATIVE, Dianne Okumura, Chief of the Office of Health Care Assurance, DOH: Dianne worked with Judy Mikami, a retired DOH employee residing on the Island of Moloka'i, to develop this Initiative in recognition of our growing elder population and increasing demand for quality trained staff to care for them. In addition, *Dr. Lynette Honbo*, DHS, and *Kathy* Yokouchi, DCCA, assisted with approaching Hawai'i's community colleges to update Hawai'i's training programs for Certified Nurses Aides (CNA) who perform services vital in the day-to-day care of the elderly and disabled populations. The team developed a new CNA apprenticeship program, which was certified by the U. S. Department of Labor in November 2004. In January of 2005, the first CNA training class was started on Moloka'i, subsequently graduating 9 students in May 2005. Classes on Maui and the Big Island commence this month with classes on Kaua'i and O'ahu scheduled for January 2006.

- ★ INSURING CHILDREN, Kookie Moon-Ng, Administrator, Med-QUEST, DHS: Kookie assisted DHS in implementing a new and simplified Med-QUEST form that would make the process more customer-friendly. As a result, since 2003, an additional 11,000 needy and uninsured children and adults are now receiving state health benefits.
- ★ MEDICAL ASSISTANCE FOR PREGNANT LEGAL IMMIGRANTS, Kookie Moon-Ng, Administrator, Med-QUEST, DHS: Kookie helped DHS start a new partnership with the Hawai'i Primary Care Association that uses about \$2 million in federal dollars for up to 33 outreach and assistance workers. This partnership provides funding for medical assistance for pregnant legal immigrants who need preand post-natal medical care.
- ★ GOING HOME PROJECT, *Patricia Johnson*, Administrator, Adult and Community Care Services Branch, DHS: Patricia was awarded "Manager of the Year" by DHS for her guidance in successfully coordinating the "Going Home" project, which allows nursing care patients to transfer their Medicaid benefits from a hospital to a residential care home. This is projected to save state taxpayers more than \$70,000 per year per patient.
- ★ CONTINUING HIGH SERVICE LEVELS AT THE STATE HOSPITAL, *Dr. Thomas Hester*, Chief, AMHD: Under the leadership of Dr. Hester, the State Hospital has made a dramatic turnaround. In 1991, the Hawai'i State Hospital was put under court supervision when deplorable conditions were uncovered. To date, improvements to the living conditions have been so great that Federal Court Judge David Ezra removed the court's supervision of the State Hospital, and praised the efforts of the state staff. In addition, AMHD successfully obtained \$7.4 million in emergency funds in state fiscal year (SFY) 2005 to continue to provide integrated services to patients at the Hawai'i State Hospital and more than 9,000 of Hawai'i's citizens who suffer from mental illness.
- ★ HELPING MORE PATIENTS WITH SERIOUS MENTAL ILLNESSES, *JP Schmidt*, Insurance Commissioner, DCCA: J.P. has worked tirelessly to ensure that serious mental illnesses are covered by the health plans approved by the State, just as serious physical

ailments are covered. Through his efforts, four more disorders were added to the definition—delusional disorder, major depression, obsessive-compulsive disorder, and dissociative disorder. Their inclusion in the State approved plans will help ensure that families with mentally ill members will be able to receive and afford the type of medical attention their loved ones need.

- ★ EMERGENCY FUNDING FOR DEVELOPMENTALLY DISABLED, David F. Fray, Chief of the Development Disabilities Division (DDD): David assisted DOH in achieving goals set forth in various court orders and emerging from more than seven years of litigation to meet the needs of Hawaiʻi's citizens with developmental disabilities. In SFY 2005, DDD successfully obtained an additional \$7.0 million in funds that were allocated to provide home and community-based services (HCBS) to persons who are developmentally disabled. Major objectives of this division include making improvements to the quality of services for more than 2,000 individuals served by DDD programs by significantly reducing or eliminating systemic problems that hinder the provision of HCBS and shaping service delivery without a waiting list.
- ★ ENHANCING ADULT MENTAL HEALTH SERVICES, Michelle Hill,
 Deputy Director for Behavioral Health Administration, Dr. Thomas
 Hester, Chief, AMHD: They have worked to ensure availability
 of integrated services for people who suffer from mental illnesses.
 In an effort to enhance operational funding, AMHD implemented
 a Medicaid Rehabilitation Option (MRO), which infuses new
 financing from the federal government for Medicaid Fee-For-Service
 contracted services that would otherwise be exclusively subsidized
 by state resources. MRO receivables to date exceed \$7.5 million.
- ★ UPGRADING MEDICAL FACILITIES, Thomas M. Driskill, Jr.,
 President and CEO of HHSC; Kelley Roberson, COO and CFO,
 HHSC: Thomas and Kelley are overseeing the expansion and
 renovation of Maui Memorial Medical Center and Hilo Medical
 Center to provide better, higher capacity access for our citizens to
 emergency services in better facilities than are available now.
- ★ HILO VETERAN'S CENTER, Ron Shurra, East Hawai'i Regional CEO, head of Hilo Medical Center, HHSC: Ron is overseeing the construction of Hilo Medical Center's new veteran's home,

CELEBRATING OOOTH DAY

a 95-bed facility offering adult day health services for our state's deserving veterans. This is the state's first veteran's home.

- ★ HAWAI'I EMPLOYER-UNION HEALTH BENEFITS TRUST FUND (EUTF), Board of Trustees; John Radcliffe, George Kaho'ohanohano, Joan Lewis, Gerald Machida, Will Miyake, B&F: These individuals assisted in the implementation of health and life insurance benefits under the EUTF, providing employers and employees with better leverage in negotiating benefit contracts and eliminating the effects of "adverse selection" and duplicative administrative costs. EUTF saved \$16.69 million in the first year, and secured new terms and very favorable rates for the Hawai'i Medical Services Association (HMSA) contract.
- ★ SAFETY AT THE WORKPLACE, *Greg Thorp, Nira Corray,*Occupational Safety and Health Advisors, DLIR: Greg and Nira assisted DLIR in partnering numerous companies with the Hawai'i Occupational Safety Health Division to complete the national Safety and Health Achievement Recognition Program (SHARP). In 2003, there was only one business that had entered into safety and recognition partnership programs in Hawai'i. Today there are 23 businesses, covering more then 2,000 employees, in these programs. More importantly, this effective strategy of promoting partnerships and consultation has helped reduce workplace injuries from 29,757 in 2002 to 26,321 in 2004, a reduction of 11.5%.
- ★ EMPLOYEE MEDICAL BENEFITS, *Keith Kim*, Investigation
 Section Supervisor, *Derrick Shimabukuro*, Disability Compensation
 Enforcement Specialist, DLIR: Keith and Derrick implemented
 improved compliance assistance and enforcement activities to ensure that employees are receiving required medical benefits.
- ★ TIE-OFF CAMPAIGN, Charles Clark, Conroy Dang, Charles
 Flippo, DLIR: These individuals have helped DLIR launch its
 fall-protection awareness campaign to promote safety in the
 construction industry and reduce fall-related injuries. This includes
 partnering with contractors and unions to stress the importance of
 practicing safety measures such as "tying off." This will ensure that
 the influx of skilled and unskilled workers entering the construction
 industry remains safe and healthy.

- ★ PREVENTING THE WEST NILE VIRUS, Shokufeh Ramirez, previously Vector Borne Disease Coordinator, but now Bio-terrorism Preparedness Epidemiological Specialist, DOH: The state has greatly increased its capacity to prevent, survey and respond to the West Nile Virus. The Vector Control Branch has increased mosquito surveillance and suppression around selected ports of entry; the State Laboratory Division has greatly increased and exercised its technical capacity to test mosquito and bird samples; and, the Communications Office has released a number of information alerts during the year.
- ★ RADIATION PROTECTION, Russell Takata, Noise, Radiation and Indoor Air Quality Branch, DOH: The Noise, Radiation and Indoor Quality Branch implemented a standardized radiological/nuclear training program in conjunction with State Civil Defense. This program provides classroom and hands on training to county, state, federal and civilian organizations involved with response efforts.
- ★ FORMER KAHUKU SUGAR MILL DEVELOPMENT, *Davis Bernstein,* Brownfield's VRP Coordinator, DOH: This project used an innovative sampling method to better estimate the average amount of contamination across the site to help the developer achieve its objectives for ensuring the protection of human health and the environment.
- ★ IMPROVING ACCESS TO TREATMENT SERVICES, Lokelani Laybon, DOH: Lokelani worked on assessing the State's current practices in areas such as client data collection, information technology, measurement of client progress in treatment, post discharge treatment outcomes measurement, performance-based contracting and service funding. This is a necessary step to identify state of readiness of the clinical, fiscal, and management information systems for implementation of a voucher system for people seeking treatment services.
- ★ YOUTH PROGRAMS, *Tamah-Lani Noh*, State Drug Control Liaison: Tamah-Lani worked in close unison with DHS to secure approximately \$1.58 million in federal funds to expand existing youth service center programs which support efforts to delay adolescent sexual activity, prevent teen pregnancy, and enhance family relationships. Since January 2004, over 1,200 youth and their families

- at 12 sites across the state have participated in services and activities designed to help adolescents maintain safe and healthy lifestyles.
- ★ UPLINK, *Tamah-Lani Noh*, State Drug Control Liaison: This program focuses on issues such as leadership and teen pregnancy through activity-based programs in intermediate schools. In conjunction with the DOE, DHS and DOH, UPLINK is a proactive prevention program minimizing the influence of risk factors during the late afternoons when schools are not in session.

PUBLIC PROTECTION MEASURES

Our Administration is committed to protecting the health and safety of the people of Hawai'i, not only from crime and violent acts, but also from environmental and natural hazards. We have taken steps to protect the public from possible dangers.

- ★ PARK PATROLS, Sheriff John Lum, PSD: He led the collaboration between PSD Law Enforcement Division Deputy Sheriffs and DLNR's DOCARE officers to stop illegal activities in Hawai'i's State Parks and Harbors.
- ★ VICTIM ASSISTANCE, Nancy Ralston, Grants & Planning Specialist, Crime Prevention & Justice Assistance, AG: Nancy works collaboratively with multi-jurisdictional government and non-profit agencies to allow underserved victims, such as the elderly, children in domestic violence environments, immigrants, persons with disabilities and tourists, to have better access to victim assistance services and improve response from the criminal justice system.
- ★ ROCKFALL HAZARD ASSESSMENTS, Glenn Bauer, Geologist, Kevin Gooding, Geologist (CWRM): Glenn and Kevin assist the Department in examining and identifying rockfall/landslide liability issues to develop a strategy for protecting the public against dangerous conditions.
- ★ MAKAPU'U ROCKFALL, *Henry Kennedy*, Project Manager, DOT: Henry oversaw the completion of this project, which included the removal of loose debris from existing slope areas by scaling; removal of rock outcrops from designated areas by controlled blasting;

disposal of removed debris; and installation of grouted rock anchors, wire rope, wire mesh and chain link fence and gates.

- ★ WARNING SIGNS, Dan Quinn, Administrator (PARKS), Curt Cottrell, Na Ala Hele Program Manager (DOFAW-Trails) Risk Assessment Working Group: Dan and Curt assisted with the design of safety signs to address natural hazards – flash floods, falling rocks, hazardous cliffs, submerged hazards (no jumping or diving) as well as management signs (end of trail, end of road, area closed) – to allow the public to safely enjoy our spectacular natural areas.
- ★ SHARK RESPONSE TEAM, *Randy Honebrink*, Education Coordinator (DAR), DLNR: Randy assits DLNR in responding to shark attack alerts to secure the safety of individuals who enjoy Hawai'i's ocean.

FIGHTING CRIME AND DRUGS

The use of "ice" and other illegal substances has destroyed many lives, devastated families and resulted in countless robberies, burglaries and other crimes. Our Administration continues to fight crime and drug use through strengthening law enforcement, educational outreach, rehabilitation and partnership programs within the community.

- ★ CRIME PREVENTION, *Julie Okamoto*, Grants & Planning Specialist, Crime Prevention & Justice Assistance, AG: Julie coordinated a landlord training session with the Hawai'i Association of Realtors and community prosecutors that increased the knowledge of rental property managers in dealing with illegal activities and how to better partner with law enforcement. Additionally, Julie's efforts in coordinating the Corrections Program Assessment Inventory have led to more effective offender programs, reducing recidivism, and increasing public safety.
- ★ CONTROLLED SUBSTANCES TESTING PROGRAM, Roy Yamamoto, Departmental Personnel Officer, PSD: Roy established a controlled substance testing program model for state agencies. PSD also took the lead in successfully implementing a Controlled Substances Testing program for Bargaining Unit 10 (United Public Workers) employees in 1999. The Department's Personnel Management Office continues to be recognized as the subject

CELEBRATING 1000TH DAY

matter expert, and frequently assists other agencies and jurisdictions in implementating such programs.

- ★ PROTECTING YOU, PROTECTING ME PROGRAM, State Drug Control Team worked on an in-school peer mentoring program, established with the help of Mothers Against Drunk Driving ("MADD") and in cooperation with the DOE, to provide curriculum and establish prevention programs that promote anti-alcohol education.
- ★ HAWAI'I REACH OUT NOW TEACH IN PROGRAM, State

 Drug Control Team worked with community leaders and schools to expose fifth grade classes across the state to "Teach-Ins," a national program which addresses harmful effects of alcohol use, and were taught positive life lessons for positive life choices.
- ★ LIFESKILLS PROGRAM, State Drug Control Team: This in-school curriculum consists of three major components covering the critical domains found to promote anti-drug use: drug resistance skills, personal management skills, and general social skills. The program is currently at Jarrett & King Intermediate Schools with expansion to Kaimuki and Castle High School being explored, and planned expansion to include 6th grade classes on Oʻahu at Salt Lake Elementary and other schools on Kauaʻi and in Hilo.
- ★ BOYS AND GIRLS CLUB, *Janice Takahashi*, Chief Planner, HCDCH: With assistance from Janice, HCDCH partnered with U.S. Housing and Urban Development to provide \$268,245 in federal funding for the Boys and Girls Club to develop anti-drug programs for youth and to renovate the existing clubhouse in Hilo.

CORRECTIONAL PROGRAMS/FACILITIES

Providing programs for incarcerated men and women who are transitioning back into the community is critical to decreasing the rate of recidivism among offenders. In doing so, we can reduce crime, increase public safety and give criminal offenders the skills they need to turn their lives around.

- ★ MONITORING MAINLAND INMATES, Edwin Shimoda, Institutions Division Administrator, PSD: Edwin established the Mainland/FDC Branch to assist with the care of 1,700 inmates housed on the mainland. His staff has served tirelessly, making monitoring trips to multiple states, either planned or as the need arises. PSD previously had no organization to care for this population, but since 2003, it has assigned individuals to be responsible for this population.
- ★ PROGRAMS FOR OFFENDERS, *Ted Sakai*, Acting Warden of WCF, PSD: Ted instituted the SKIP (Supporting Keiki of Incarcerated Parents) program to teach men in prison who have children how to be fathers. It includes a one-hour a week supervised play period with the inmates and their young children over a 2 1/2 month period. Supporting Parents As First Teachers (SPAFT) teaches male offenders how to mold a learning environment for their children with hands on reading and writing exercises. Read-To-Me is an international program where inmates read books onto tapes and send the books home to their children. Nurturing Fathers teaches men what is expected of them as fathers and emphasizes their roles in the growth and development of their children.
- ★ MASONS'S PROGRAM UNDERWAY AT WCF, *Ted Sakai*, Acting Warden, PSD: Ted partnered with the Hawai'i Masons Union to implement a vocational program designed to teach offenders the masonry trade. Inmates are provided classroom and on-site training, and are certified upon completion of the program.
- ★ KASHBOX, *Miles Murakami*, Acting Administrator, Corrections Program Services, PSD: Miles expanded the KASHBOX (Knowledge, Attitudes, Skills, Habits, Behaviors, Opinions, X factor) program at Waiawa Correctional Facility. With an additional building, the Substance Abuse Services Staff will be able to increase the number of hours of services for the 200 inmates in the KASHBOX program. The KASHBOX program addresses the STAR substance abuse problem in Hawaiʻi, which is an especially large problem among the inmate population.

- ★ HALE NANI COMPLEX AT HAWAI'I COMMUNITY CORRECTIONAL CENTER (HCCC), Pete MacDonald, Warden, PSD: Pete oversaw the completion of the much-needed Hale Nani Complex at HCCC. This expansion was necessary to manage overcrowding in the main facility and cut down on the number of incidents among inmates in the facility.
- ★ SUBSTANCE ABUSE TREATMENT, Miles Murakami, Acting Administrator, Corrections Program Services, PSD: Miles oversaw the use of \$400,000 to develop and implement a 50-bed Substance Abuse Therapeutic Community at the Women's Community Correctional Center to address the treatment needs of female offenders. He also used \$400,000 to develop and implement Multiple Substance Abuse Treatment Services for male and female offenders statewide, which includes day treatment, intensive counseling and aftercare services.
- ★ EXPANDED COMMUNITY TRANSITION OPPORTUNITIES FOR WOMEN OFFENDERS, *Miles Murakami*, Acting Administrator, Corrections Program Services, PSD: He assisted with using a grant of \$124,750 for T.J. Mahoney and Associates, to provide community Placement Services for female offenders. This included increasing the number of community based transitional beds for female offenders at the Women's Community Correction Center for their transition back into the community.
- ★ FURLOUGH PROGRAM, *Miles Murakami*, Acting Administrator, Corrections Program Services, PSD: Miles helped develop a program to furlough pregnant inmates to the Salvation Army Family Treatment Service's Women's Way program.

PROTECTING CONSUMERS

In addition to protecting the public from harm, the Administration has taken measures to protect consumers from fraudulent advertising schemes.

- ★ INVESTIGATING ALOHA ADVENTURE CAMPS, Colette
 Watanabe, OCP Investigator, DCCA: Colette spearheaded DCCA's
 - watanabe, OCP Investigator, DCCA: Colette spearheaded DCCA's investigation into this summer camp on Maui, which abruptly closed in July 2004 when camp operator Raymond L. Thomas left the state without leaving any forwarding information, leaving dozens of campers stranded. On March 30, 2005, the Second Circuit Court entered a final judgment and ordered the defendants to refund consumers \$46,378.96, awarded \$250,000 in civil penalties to the State, and prevented Thomas and his corporate entities from operating in the State of Hawai'i. OCP, with investigator Colette Watanabe taking the lead, was able to assist many customers (who paid with a credit card) obtain a full refund.
- ★ INVESTIGATING BLOCKBUSTER, Jeff Brunton, OCP Attorney, DCCA: Jeff, in working with attorneys from 46 other states plus the District of Columbia, reached an agreement with Blockbuster Inc., to settle allegations that it misled consumers in the advertising of its "No Late Fee" program. As part of the settlement, Blockbuster agreed that it would not represent in any of its advertising that there are no late fees or only limited late fees unless that representation is accompanied by a clear and conspicuous disclosure of the existence of any charges.
- ★ INVESTIGATING AIRLINE FARE SCHEME, Mike Murayama, OCP Attorney, DCCA: Mike led DCCA's investigation, which STARS successfully shut down a nonexistent airline that advertised \$89 flights to Honolulu. "Mainline Airways" was nothing more than a website that promised one-way, \$89 flights from Los Angeles to Honolulu aboard a "fleet" of jets outfitted with leather chairs and personal televisions for every seat. OCP won a Circuit Court judgment against Thompson, the promoter of this fraudulent airline, who was ordered to pay penalties and restitution to approximately 100 customers. Thompson was ordered not to attempt similar schemes, and repaid all of the customers.

KEEPING HAWAI'I RESIDENTS ON THE MOVE

Transportation is an issue that affects residents and visitors, statewide. Our Administration is committed to addressing transportation issues and searching for solutions to alleviate traffic congestion, promote safety and improve our roads and infrastructure.

IMPROVING TRAFFIC CONGESTION & SAFETY

Our Administration has applied a variety of solutions, such as road widening projects, contraflow lanes and highway improvements to alleviate congestion and increase traffic safety for the benefit of all of Hawai'i's residents, both drivers and passengers.

O'AHU

- ★ PROJECT PUKA, *Pratt Kinimaka*, District Engineer, *George Abcede*, Maintenance Engineer, DOT: Pratt and George oversaw the 2 1/2 week project to fill all seen and reported potholes on Oʻahu, thus maintaining the safety of our roads.
- ★ ZIPPERLANE EXTENSION, *Li Nah* Okita, Design Project Manager, DOT: Li Nah oversaw the extended A.M. Interstate Route H-1, Zipperlane from Radford Drive Overpass to Keehi Interchange. The extension provides a new on-ramp for Aiea and Pearl City residents.
- ★ NIMITZ CONTRAFLOW, Li Nah Okita, Design Project Manager, DOT: Li Nah managed the construction of an A.M. HOV lane from Keehi Interchange/Middle St. to Pier 32. The project was conceived 30 years ago. It was implemented in 2003.
- ★ NORTH-SOUTH ROAD, PHASE-1A, Craig Watanabe, Design Project Manager, DOT: Craig oversaw the design of the first increment of the new 3-lane roadway from Kapolei Parkway to the H-1 freeway.
- ★ KALANIANAOLE HIGHWAY, EMERGENCY LANDSLIDE REPAIR AT CASTLE JUNCTION, Ross Hironaka, Design Project Manager, DOT: Ross oversaw this project, which involved cutting back and vegetating the existing slope in the vicinity of Castle Junction on Kalanianaole Highway to reduce the potential for future landslides.

- ★ WAIMALU VIADUCT WIDENING, Glenn Kurashima, Project Manager, DOT: Glenn is overseeing the widening of the west-bound portion of H-1 by adding a through lane from the Kaonohi Street Separation to the Pearl City Off Ramp.
- ★ FORT WEAVER ROAD WIDENING (Vicinity of Laulaunui Street) Milton Oka, Design Project Manager, DOT: Milton oversaw the addition of two lanes at the Laulaunui Street Intersection and other related intersection improvements.
- * KAMEHAMEHA HIGHWAY, Scot Urada, Design Project Manager, DOT: Scot oversaw the drainage improvements in the vicinity of Kahuku Hospital and the replacement of Ki'i Bridge. This project also entailed replacing the Hospital Ditch Culvert Structure with a multi-celled box culvert and the existing Ki'i Bridge with a new 80-ft span structure.

BIG ISLAND

- ★ QUEEN KA'AHUMANU HIGHWAY RESURFACING, Roy Shioji, Design Project Manager, DOT: Roy managed the resurfacing of approximately 21 miles of Queen Ka'ahumanu Highway, replacing signs, and restripping the roadway, from Kekaha Kai State Park to Hapuna.
- ★ QUEEN KA'AHUMANU HIGHWAY WIDENING, Stan Tamura, District Engineer, Sal Panen, Assistant District Engineer, DOT: Stan and Sal are supervising the widening from 2 to 4 lanes between Henry Street and Kealakehe Parkway, responding to an increase in traffic congestion arising from the growing development in Kona.
- ★ SADDLE ROAD IMPROVEMENTS, Christine Yamasaki, Project Manager, DOT: Christine is managing the improvement and realignment of approximately 48.5 miles of the Saddle Road from Mamalahoa Highway to Puainako Extension in Hilo. Phase 2 of the project is under construction.

MAUI

* MOKULELE HIGHWAY WIDENING, Ferdinand Cajigal and Charlene Shibuya, Design Project Managers, DOT: Ferdinand and Charlene managed the widening of the existing Mokulele Highway from 2-lanes to 4-lanes, including intersection improvements and utilities relocation from Hansen Road to Pi'ilani Highway.

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- ★ LAHAINA BY-PASS, *Misako Oshiro*, Design Manager, DOT: Misako oversaw the first of three phases of Honoapi'ilani Highway realignment project. A two-lane highway will connect Lahainaluna Road to Maui County's new Keawe Street extension. The bypass will provide a secondary access, bypassing the existing Honoapi'ilani Highway.
- ★ PAIA MINI BY-PASS, *Paul Chung*, Project Manager, DOT: Paul is overseeing the bypass around Paia Town which is a joint project of state, county and Alexander and Baldwin. It is a temporary short term bypass to Baldwin Avenue while the permanent bypass is being planned.

KAUAI

- ★ KUHIO HIGHWAY, WAIKAEA BRIDGE WIDENING, Ross Hironaka, Design Project Manager, DOT: Ross oversaw the widening of the 2-lane existing bridge structure to meet Federal standards and improve the bridge approaches. The new completed bridge structure can accommodate 2 additional future lanes.
- ★ KAUMUALI'I HIGHWAY INTERSECTION IMPROVEMENTS
 AT KOLOA ROAD, Kevin Ito, Project Manager, Kevin Ito, DOT:
 Kevin oversaw the installation of traffic signals and intersection improvements at Koloa Road/ Kaumuali'i Highway intersection and widening of the Lawai Bridge from 2 to 4 lanes.
- ★ KUHIO HIGHWAY, EMERGENCY REPLACEMENT OF WAINIHA BRIDGE #2, Rudy Raralio, Project Manager, DOT: Rudy managed the Emergency installation of a temporary Acro Panel bridge over the existing bridge structure. Project construction was completed in October 2004. The bridge was replaced in record time with minimal inconvenience to citizens.

MOLOKA'I/LĀNA'I

★ KAMEHAMEHA V HIGHWAY RESURFACING, MOLOKA'I, Charlene Shibuya, Project Engineer, DOT: Charlene oversaw the construction of this much-needed resurfacing project. The resurfacing of Kamehameha V Highway extended from Kamalo to Puko'o Street. ★ MANELE ROAD RESURFACING, LĀNA'I, Charlene Shibuya,
Project Engineer, DOT: Charlene oversaw the resurfacing of a sevenmile stretch of Manele Road from Lāna'i City to Manele Bay. The long
awaited project has created a smoother and safer ride for motorists on
the only State highway on the Island of Lāna'i.

UPGRADING AIRPORTS

To ensure a pleasant experience for all travelers, we have focused on maintaining and upgrading airport facilities and grounds.

- ★ MODERNIZING CHECKPOINT 3, HNL, *Tad Nakayama* and *Wendy Cheuk*, DOT: Tad and Wendy oversaw this project, which emphasized adding more security screening lines in order to reduce passenger wait times. Passengers benefit from the more efficient security screening process and the convenient shopping opportunities. Retail and duty free tenants have also experienced increases in sales, due to greater traffic of less stressed passengers.
- ★ RESTROOM RENOVATIONS, HNL, *Lyle Oda*, DOT: Lyle oversaw renovations to restrooms at the Diamond Head Concourse, 'Ewa Concourse, ticket lobby and baggage claim areas. Mostly built in the 1970's, these facilities needed updating to improve user comfort and convenience with new fixtures and features, maintainability with better life cycle surfaces, and compliance with ADA requirements.
- ★ LOBBY REFURNISHING, ITO, Gene Matsushige, DOT: Gene oversaw lobby refurnishing at the Hilo International Airport. For about two thirds less cost than the standard furnishings, the project manager specified chairs and other furniture that has won wide praise from both Hilo residents and visitors who inquire about doing ARS something similar for other airports. The acacia wood furnishings create a local ambiance, that is cost effective in terms of projected life cycle costs.
- ★ KAHULUI AIRPORT IMPROVEMENTS, OGG, Shuzo Kimura,

 DOT: Shuzo is overseeing the completion of terminal improvements,
 to reduce the main terminal's congestion problem. Constrained to
 the existing terminal footprint, the improvements involve increasing
 the lobby queuing space, reducing obstructions to foot traffic moving
 parallel to the counters, and adding more airline counter space.

★ LIHUE AIRPORT INFORMATION DISPLAY SYSTEM, Manny Lanuevo, DOT: Manny oversaw the installation of a new flight information display system. This project replaced the old, difficult to maintain, non-ADA compliant flight information display system (FIDS) with a state of the art plasma display system. The design was done in-house. This new system now provides a multi-purpose means to provide FIDS information, ADA-compliant visual announcements in conjunction with the audio PA, and revenue-producing commercial announcements.

RENOVATING HARBORS

Harbor renovations are critical to promote safety measures as well as economic activity. The following improvements will enhance security at our ports and accommodate the increase in domestic and foreign cargo ships, expanding cruise ship operations and future superferry.

- ★ INSTALLATION OF NEW FENCING AT HILO/KAWAIHAE HARBORS, *Ryan Fujii*, Project Engineer, DOT: Ryan managed the installation of new security fences at Hilo and Kawaihae harbors as part of increased harbor security after September 11, 2001.
- ★ METHANE MITIGATION AT PIERS 36-38, HONOLULU, Richard Yoneda, Project Engineer, DOT: Richard oversaw the installation of an underground system to eliminate methane gas discharge in the harbor area. Tenants such as United Fishing Agency and Pacific Ocean Producers were able to construct facilities in the new Fishing Village Area.
- ★ PIER 2-CRUISE TERMINAL IMPROVEMENTS, HONOLULU, Wade Takamoto, Project Engineer, DOT: Wade is overseeing the renovations to the existing Pier 2 shed to create a modern, full-service passenger terminal facility. The terminal will consist of three levels and accommodate up to 2,500 passengers.
- ★ PIER 1C EXTENSION, MAUI, *Richard Yoneda*, Project Engineer, DOT: Richard oversaw the extension of Pier 1C at Kahului Harbor to accommodate the shippers heavy equipment for off loading of cargo and provide additional pier space for berthing of two 800-foot cruise ship vessels.

MAKING GOVERNMENT EFFECTIVE

Government exists to serve the people. For this reason, our Administration has focused on making government more effective through increasing transparency, promoting integrity, and streamlining and consolidating services.

PROMOTING HONESTY AND TRANSPARENCY IN GOVERNMENT

Government should be trustworthy and accountable to the public. Our Administration has shown its commitment to this goal through increasing public access to government information and pursuing ways to uphold the integrity of public service.

- ★ TRANSFER OF RESPONSIBILITY FOR FINANCIAL AUDITS, Wayne Chu, Audit Division Administrator, DAGS: Wayne has been a key resource in the selective transfer of financial audits from DAGS to the Legislative Auditor. He has provided guidance and audit support to all affected Executive Branch departments and agencies that have allowed the State's Comprehensive Annual Financial Report to continue to qualify for a prestigious certificate of achievement for government audits in every year.
- ★ CAMPAIGN SPENDING COMMISSION, Kerry Yoneshige,
 Administrative Services Officer, DAGS: Besides handling the
 department's administrative needs, Kerry has been the chief support
 for the department's attached agencies. Since 2003, two agencies,
 the Campaign Spending Commission and Elections Office, have
 been transferred to DAGS and a new agency, the Wireless E911
 Board, has been attached to DAGS. Kerry has helped to make the
 transitions seamless and efficient.
- ★ JUDICIAL APPOINTMENTS, Margie Oshiro, Secretary for the Commission, JUD: Margie provided assistance to the Judicial Selection Commission. Through the diligence of the Commission in identifying and screening exceptional candidates in a transparent selection process, the Governor has been able to fill vacancies in the Judiciary, and appoint 11 new judges. They include Mr. James Duffy, Supreme Court; Ms. Alexa Fujise and Mr. Craig Nakamura, Intermediate court of Appeals; Mr. Randal Lee, Mr. Patrick Border,

- Ms. Rhonda Nishimura and Mr. Bert Ayabe, First Circuit Court; Mr. Rick Bissen, Jr. Second Circuit; Mr. Glenn Hara and Ms. Elizabeth Stance, Third Circuit, and Ms. Kathleen Watanabe, Fifth Circuit.
- ★ INCREASED ACCESS TO ARCHIVES, Susan Shaner, State Archivist, DAGS: Susan has made the archives available to all of the educational institutions, media, and general public, especially when historic context was required, as with the recent decision on the Kamehameha Schools admission policy. She was also a key working committee member and drafter for the recently enacted law governing the use of electronic records as official documents.
- ★ PUBLIC ACCESS VIA WEB, *Karen Higa*, Information and Communications Services Department, DAGS: Karen is the lead person for web support for various branches of State government. She has coordinated support of web communications by the department and has done an exceptional job in communicating to the public via Web casting significant news conferences and events of the Administration.
- ★ INFORMATION TECHNOLOGY, Les Nakamura, Information and Communications Services Administrator, DAGS: Les has provided primary support to the Comptroller in establishing control over Information Technology resources. The Comptroller, as the Governor's designated CIO (Chief Information Officer) has established an IT Governance Committee, received approval to establish an IT security office and is in the midst of a study to establish a disaster recovery center for IT resources.
- ★ PROCUREMENT REFORM, Ruth Yamaguchi, Acting State Procurement Office Administrator, DAGS: Most of the groundwork for the procurement reform legislation was done by Ruth and her staff. This includes the Procurement Code reform in 2003, and the reduction in exemptions from the code in 2004. Legislative amendments in procurement have resulted in an open government, ensuring fairness and competition for all stakeholders - the vendors/contractors and the public. Act 52/2003 opened the process by providing a pre-bid/pre-proposal conference requirement, to provide a process for questions; clarified the procurement of professional services; and, added a debriefing requirement to ensure the bases for selection is clear.

MAINTAINING FISCAL INTEGRITY

Sound fiscal management policies ensure that tax dollars are spent wisely on well-selected priorities, while maintaining a balanced budget. Maintaining fiscal integrity in regards to financial accounting and collection is a priority of our Administration.

- ★ EASY-TO-READ BUDGET, Neal Miyahira, Administrator, Budget, Program Planning & Management Division, Ed Rogoff, Dan Manabe and Jeff Tsuda, Branch Chiefs, and team Mitsie Fujimura, Jerry Kunishima, Mike Lim, Dean Mizusawa, Myra Tamanaha, Jim Bayley, Susan Inouye, Shirley Kimura, Sharon Kotaka, Naomi Wasano, Lynette Fukunaga, Kalei Kini, Karen Kuioka, David Moore, Ryan Odo, Keith Shimada, Shirl Fujihara, Adele Muronaga, Ralph Schultz, Huong Bassford, Gordon Chang, Lois Kaneshiro, Kim Chang, Nancy Clemente, Emily Gaoat, B&F: These individuals assisted in the implementation of a new format for the Executive Budget for Fiscal Biennium 2005-07. The new format uses all currently available budget information but presents it in a different way to be more relevant and user friendly.
- ★ EFFECTIVE BOND FINANCING, Scott Kami, Administrator Financial Administration Division, B&F: Scott assisted B&F in closely monitoring the municipal bond market and strategically refinancing a total of \$953.7 million of GO bonds outstanding in 2003 and 2005 that resulted in savings of \$58.8 million. In 2005, Moody's Service upgraded the State's general obligation Bond Rating to Aa2 from Aa3, and Standard and Poor's Corporation upgraded the State's Outlook to positive from stable.
- ★ FINANCIAL ACCOUNTING, Wayne Horie, Accounting
 Administrator, DAGS: Wayne ensures proper financial accounting of the State's accounts and serves as vice chair of the Comptroller's Accounting and Audit Review Committee, which helps Chair Kathi Thomason provide support to all departmental financial officers.

 This ensures consistency in financial transactions and interpretation of laws, regulations and policies.

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- ★ COLLECTION OF TAXES, Lynne Kaneta, Judy Chan, Annette Yamanuha, Collection of Delinquent Accounts, DOTAX: Thanks to employees such as Lynn, Judy and Annette, the collection of delinquent accounts reached a record high in fiscal year 2005; total cash collected was \$234.3 million, plus approximately \$36 million from large one-time settlements, or a total of \$270 million. Prior to the current administration, the highest amount ever collected from the delinquent accounts was \$113.1 million.
- ★ COLLECTION OF RENTAL DELINQUENCY, John Gillmor,
 Deputy Attorney Civil Recoveries Division, AG: Within the last
 year, John's team of employees collected approximately \$3.1
 million in delinquent accounts for the DOT Airports Division.
 In always trying to do the best for the State, John's creative idea
 of training a State employee to be an auctioneer resulted in
 approximately \$45,000 savings to the State for just two auctions
 conducted.
- ★ PROCUREMENT PAYMENTS, Shirley Kaiura, Vouchering Section Supervisor, DAGS: Shirley ensures the State's contractors and vendors are paid on a timely basis. She also uses her extensive knowledge of the State's Procurement Code, laws and regulations to ensure that the expenditures of State funds are legal and proper. She assists other departments to comply with rules and regulations related to contractors and vendor payments.
- ★ PROCUREMENT MANUAL, *Kamanao Mills*, Special Assistant to the Chairman, DHHL: Kamanao designed and produced a procurement manual, an updated loan policies and procedures manual and a loan collection manual for DHHL. Use of these tools has contributed to greater consistency in procuring goods and services, improved loan services to our constituents and generated an increase in loan collections.
- ★ FINANCIAL GOALS, Greg Barbour, FTZ Administrator, DBEDT: Greg developed concrete financial goals and targets for individual revenue stream which will allow warehouse operations to achieve break-even status within two fiscal years. Scott Yoshida, FTZ Operations Supervisor, met 12-month goals for revenue generation; break-even status appears achievable within the next 12 to 18 months.

IMPROVING GOVERNMENT EFFICIENCY

The administration has focused on consolidating and streamlining government services to enhance operations and facilitate transactions for the taxpayers and citizens of Hawai'i.

- ★ ONE-STOP SERVICE, Annette Yamanuha, DOTAX: The One-Stop Service is designed to provide the public with the highest efficiency when dealing with the Department, instead of dealing with separate divisions or offices. These services were integrated, and taxpayers are able to utilize customer service windows for their day-to-day transactions, such as obtaining tax clearances, paying tax bills, and filing individual tax returns.
- ★ JOINT ELECTRONIC FILING PROGRAM, David Sharperson, Data Processing System Analyst V, Susan Adamson and Jessica Honbo, Managers, DOTAX: The Joint Electronic Filing (JELF) program with the Internal Revenue Service allows taxpayers to file their Hawai'i State returns electronically. A marked improvement in participation was observed each year. In 2000, the first year of the program, there were 23,511 electronic filings; in 2001, 81,021; in 2002, 114,120; in 2003, 137,403; and 158,334 in 2004.
- ★ DIRECT DEPOSIT PROGRAM, Susan Yonemura and Denise Inouye, Managers, DOTAX: The Direct Deposit Program offered since tax season 2004, cuts the processing time by approximately 2 weeks, expediting refunds to taxpayers in a convenient and easy-to-use manner. In 2004, there were 94,867 returns that successfully utilized the direct deposit program; and in 2005, there were 107,185 returns that successfully utilized this feature.
- ★ INTERACTIVE VOICE RESPONSE SYSTEM, Robert Johnston and John Pacheco, Managers, DOTAX: Beginning in January 2004, taxpayers were able to conveniently obtain automated information about Department of Taxation's office location and hours, mailing address, website address, and their individual income tax refunds 24 hours a day, 7 days a week. From January 1, 2005 to July 31, 2005, the system handled 12% of total inquiries, or 46,028 calls.

CELEBRATING 1000TH DAY

- ★ UNCLAIMED PROPERTY PROGRAM VIA INTERNET, Scott Kami, Administrator, Financial Administration Division, Sandra Kam, Program Manager, and team Keith Hite, Eric Nishioka, Alletha Oliva, Judy Odachi, John Kanemaru, Marcie Wong, Ellen Diggs, Aileen Ching, Cathy Young; B&F: These individuals helped increase the number of claims to owners of unclaimed property. In fiscal year 2003, the Unclaimed Property Program implemented an internet-based search function that expanded the public's access and ability to search for and recover unclaimed property, resulting in a total of 11,241 claims to property owners over fiscal years 2003, 2004 and 2005. Additional outreach programs have enhanced public awareness.
- ★ AUTOMATING THE JUDICIARY, Thomas (Rick) Keller,
 Administrative Director of the Courts, JUD: Under the stewardship
 of Thomas and the Judiciary administrative staff, the Judiciary is
 soundly on the way toward using current technology to automate
 their management information systems. This will allow faster
 scheduling of cases, better utilization of courtrooms, prompter
 updates of court calendars, and automation of numerous court
 records covering everything from traffic violations to criminal
 prosecutions.
- ★ EMPLOYEES' RETIREMENT SYSTEM (ERS), Board of Trustees - Jackie Ferguson-Miyamoto, Chairperson, Henry Beerman, Colbert Matsumoto, OdettaU. Fujimori, Darwin Hamamoto, Alton Kuioka, Pilialoha Lee Loy, David Shimabukuro, ERS Administrator, and project team - Wesley Machida, Project Manager, Colleen Shibano, Hybrid Plan Team Leader, Carolyn Maeshiro, Lynn Bell, Lori Misaki, Alan Nakamura, Paul George, Rhoda Miyashiro, Dayle Ishii, Sheri Kunioka-Volz, Diane Kishimoto, Deputy Attorney General: These individuals worked successfully for the passage of Act 179, Session Laws of Hawai'i (SLH) 2004, which established a new defined benefit hybrid contributory plan effective July 1, 2006. The new plan provides certain current and new employees with the opportunity to participate in a defined benefit contributory plan. It provides portability for shorter-term employees and is expected to improve recruitment for and retention of public sector employees. The ERS' actuary has determined that the new program is cost neutral, an important factor given the escalating costs of the retirement program.

- ★ RECRUITMENT, *Jim Dote*, Personnel Management Specialist, DHRD: Jim developed new and innovative recruitment efforts utilizing outstanding visuals (brochures, posters, etc.), yielding many qualified applicants for critical and hard-to-fill positions in the State, including the Hawai'i Public Library system, the Youth Correctional Officers at HYCF, and Social Workers.
- ★ PROVIDING DATA, Sherry Shishido, Personnel Management Specialist, DHRD: Sherry was most instrumental in providing numerous data reports to the Administration, Legislature, State Auditor as well as to our attorneys in labor disputes. Many key decisions in the State were made based on data that Sherry developed and produced.
- ★ COLLECTIVE BARGAINING, *Karen Tom*, Labor Relations Manager, DHRD: Karen played a key role in assisting the Office of Collective Bargaining in meeting critical negotiation deadlines, reviewing and proofing contracts, interpreting contracts for State employers, and assisting with the drafting of key labor bills.
- ★ ON-LINE PROFESSIONAL LICENSING RENEWAL, PVL staff Charlene Oshiro, Program Specialist; David Grupen, Condominium Specialist; Sharon Dolfo, Licensing Branch Chief; Malia De Ramos, Applications Section Supervisor; Amie Ramiro, Record Section Supervisor: These individuals worked with the Hawai'i Information Consortium (HIC) to implement this service, which encourages professional licensees to renew their licenses online. This is more convenient for licensees and saves the Department time and money. In June, more than 62% of nurses renewed their licenses online, a 27% increase over the last renewal period.
- ★ DEFERRED COMPENSATION, Cynthia Akiyoshi, Personnel Management Specialist, DHRD: During a time of potential litigation, procurement of third party administration, and legislation ⊤ A that threatened the makeup of the Board, Cynthia and her staff provided critical services to the Deferred Compensation Board of Trustees, resulting in the Board exceeding its \$1 billion asset status, placing the fund in the same category with other larger States, and helping save the participants over \$800,000.

★ STREAMLINED PERMITS FOR WATER WELL CONSTRUCTION AND PUMP INSTALLATION, Roy Hardy, Regulation Branch Chief (CWRM), Dean Nakano, Planner, DLNR: Under Roy and Dean's direction, the State recently adopted (2005) amendments to the State Water Commission's Well Construction and Pump Installation Standards and related permit processing procedures, which have streamlined the overall permitting process for applicants while continuing to ensure appropriate protection of our ground water resources. The revised standards and related application forms have been made available on-line.

Our Administration has done a lot behind the scenes to make government work better. From keeping the State's facilities functioning efficiently and safely for employees, the public, and students, to protecting and enhancing access to the State's official records, to running the State's motor pool and garages, to providing emergency telecommunications to first responders, to supporting the massive reorganization that transferred the entire repair and maintenance and capital improvement programs for schools to the DOE, to overseeing the construction of new facilities for state agencies to serve our residents and visitors, to leading the way in adopting new technology to increase the benefits of doing business with the State electronically, the administration has made a big difference because of the following "can do" DAGS employees:

Lynette Courtney Noa - Building Manager, Central Services Division; Scot Sueoka - District Manager, Central Services Division; Teeraphan Chavanachat (TC) - Bldg Engineer VI, Central Services Division; Carl Murai - Work Program Specialist V, Central Services Division; Herb Arai, Archivist IV, Records Management Branch, Archives Division; Brian Saito, Automotive Management Division Administrator; Bob Hlivak, Information and Communications Services Division Radio Engineer; Dianne Matsuura, Department Personnel Officer; Ivan Nishiki, PWD Leasing Services Branch Manager; Duane Kashiwai, PWD Design Branch Manager; Ernie Lau, Public Works Division, Administrator; Eric Nishimoto, Public Works Division, Project Management Branch Chief; e-Government (e-Gov) Team, ICSD headed by Todd Ogasawara, Team Leader.

SUPPORTING HAWAI'I'S MILITARY

Hawai'i Army National Guard plays an integral role in protecting the state and nation as part of the Global War on Terrorism. It also administers homeland security grants and plays a central role in managing the threat level assessment for the state.

August 29 marks the halfway point of the Hawai'i Army National Guard 29th Infantry Brigade's deployment to the Middle East. In their tour of combat duty, the men and women of the 29th Infantry Brigade have assisted in rebuilding the country while sharing the spirit of aloha with the people of Iraq and fellow soldiers.

Our Administration continues to support the troops and their families as a way to thank them for their sacrifices on behalf of our state and nation.

- ★ "SUPPORT OUR TROOPS" CAMPAIGN, Melanie Yoshida,
 Clerical Staff; Karen Kaneko, Division Secretary; Jacqueline Choy,
 Education Specialist, DCCA: These individuals organized this
 campaign, which brought together dozens of employees to host a
 bake sale. The money raised was used to create 26 boxes of food
 and supplies that were sent to Iraq and Afghanistan on December
 1, 2004. In addition, three dozen stockings stuffed with snacks,
 playing cards, and games were shipped on December 8, 2004.
- ★ DISPLAY CASES, *Tom Moriyasu*, Fiscal Officer, DOD: Tom initiated the idea of having State of Hawai'i workers make the display cases for freedom salute ceremonies. *Severino Bautista*, *Eddie Tangonan, John Kahue, SurJohn Carbonell, Gene Naipo Jr.* and *Dante Gapusan*, carpenters in the DOD maintenance shop, replicated and mass-produced flag display cases within four working days. *James Townsend* collected the display cases from the Air Guard after the ceremony. The second coat of sealant will be applied and the plaques affixed before returning the flags to the Air Guard honorees.

HAWAI'I'S MILITARY SUPPORTING OUR COMMUNITIES

Aside from combat operations, Hawai'i's military plays a vital and contributing role within our communities. We want to thank them for all they have done to make Hawai'i a safer and more enjoyable place to live.

201st COMBAT COMMUNICATIONS SQUADRON

- ★ OPR Lt Col Moerschell and CMSgt Napoleon: Collected over 500 pounds of clothing and household goods to benefit Hawai'i's homeless. Also assisted in preparing and serving meals at the Institute for Human Services (2004-05) and served meals at the Men's Shelter.
- ★ OPR TSgt Jakahi: Collected over 1,000 pounds of food and \$500 cash to feed Hawai'i's homeless.

292ND COMBAT COMMUNICATIONS SQUADRON

- ★ Ten volunteers from the 292nd Combat Communications Squadron provided logistical support for March of Dimes Walk in Wailuku. They set up booths and tents, provided transportation of various event materials, and distributed refreshments to participants.
- ★ OPR MSgt C. Yonamine and fifteen unit personnel participated

 ☐ A in Operation Homecoming, honoring the 30th anniversary of the return of American Prisoners of War from Vietnam.

293RD COMBAT COMMUNICATIONS SQUADRON

★ OPR Maj Garnett led Save-A-Feline from Euthanasia (SAFE) House, 2004-05, a community project to feed cats awaiting adoption. He also conducted an on-going, unit-wide aluminum can recycling effort and donated the proceeds for the purchase of food and other supplies.

- ★ *OPR Maj Garnett* contributed common household items to U.S. Security Forces in Afghanistan, providing much needed products, such as toothpaste, toothbrushes, sun block, and toys for children to desert villages.
- ★ In 2004, the **293rd Combat Communications Squadron**, Hickam AFB, signed on as a formal partner with Waimalu Elementary School. Unit members participated in the annual Fun Run fundraiser. This event helped to raise more than \$20,000 for the school's educational programs. Funds will go directly toward the purchase of much needed school supplies and computer resources and will help to provide a strong foundation for the future education of our youth. The squadron is the first and only HIANG unit to participate in this partnership program. Senior Airman *Misty Park* serves as the squadron coordinator.

203RD AIR REFUELING SQUADRON

★ They conducted multiple Federal and State disaster support missions to Samoa, Guam, and Thailand.

169TH AIRCRAFT CONTROL AND WARNING SQUADRON

- ★ ADOPT A HIGHWAY PROGRAM, Capt Dana Fisher: He has been the squadron coordinator of the Adopt A Highway Program since the start of the 169th Aircraft Control and Warning Squadron's adoption of a two-mile stretch of the H-2 highway at the Mililani off ramps. Unit members conduct a roadside cleanup four times a year. The squadron has participated in the Adopt A Highway Program since 1998.
- ★ CARDIOPULMONARY RESUSCITATION (CPR) TRAINING, CPR instructors of the 169th Aircraft Control and Warning Squadron, Wheeler AAF, conducted two training events this past year. These sessions were specifically to train adults to perform CPR on babies and young children. The CPR instructors conducted these classes at the Filipino Community Center in Waipahu and trained over 300 adults.

GLOSSARY

AG Attorney General

ACDB Arts and Culture Development Branch

AMHD Americans with Disabilities Act
AMHD Adult Mental Health Division

ARM Agricultural Management Division

BESSD Benefit Employment and Support Services Division

B&F Budget and Finance

CWCS Comprehensive Wildlife Conservation Strategy
CWRM Commission on Water Resource Management
DAGS Department of Accounting and General Services

DAR Division of Aquatic Resources

DBEDT Department of Business Economic Development

and Tourism

DCCA Department of Commerce and Consumer Affairs

DHHL Department of Hawaiian Homelands

DHRD Department of Human Resources Development

DHS Department of Human Services

DLIR Department of Labor and Industrial Relations
DLNR Department of Land and Natural Resources

DOA Department of Agriculture

DOCARE Division of Conservation and Resource Enforcement

DOD Department of Defense
DOE Department of Education

DOFAW Division of Forestry and Wildlife

DOH Department of Health

DOT Department of Transportation

DOTAX Department of Taxation

Environmental Impact Statement

ENG Engineering

FDC Federal Detention Center

FTZ Foreign Trade Zone

HCCC Hawai'i Community Correctional Center

HCDA Hawai'i Community Development Authority

HCDCH Housing and Community Development Corporation

of Hawai'i

HEER Hazard Evaluation and Emergency Response

HHSC Hawai'i Health Systems Corporation

HIOSH Hawai'i Occupational Safety Health Division

HISC Hawai'i Invasive Species Council
HNL Honolulu International Airport

HOV High Occupancy Vehicle
HTA Hawai'i Tourism Authority

ITIMS Integrated Tax Information Management System

Hilo International Airport

JUD Judiciary
KW Kilowatt

Lihue Airport, Kaua'i

NARS Natural Area Reserve System

NELHA National Energy Laboratories of Hawai'i Authority
NOAA National Oceanic and Atmospheric Administration

NWHI North West Hawaiian Islands

OCCL Office of Conservation and Coastal Lands

OCP Office of Consumer Protection

OGG Kahalui Airport, Maui

OPR Office of Primary Responsibility

PARKS State Parks

PSD Public Safety Department

PVL Professional and Vocational Licensing Division

RHTF Rental Housing Trust Fund

SFY State Fiscal Year

TANF Temporary Assistance for Needy Families
UH-CTAHR University of Hawai'i College of Tropical

Agriculture and Human Resources

USDA-ARS United States Department of Agriculture –

Agricultural Research Service

VRP Voluntary Response Program
WCF Waiawa Correctional Facility



CELEBRATING 1000 DAYS OF THE LINGLE-AIONA ADMINISTRATION

December 2, 2002 - August 28, 2005

*In conjunction with the State Incentive and Service Awards Program, authorized by Section 78-29 of the Hawai'i Revised Statutes, the State of Hawai'i proudly presents these outstanding individuals who have demonstrated enthusiasm, dedication, and commitment to excellence in serving the people of Hawai'i. This employee recognition program booklet is sponsored by the Department of Human Resources Development.

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CELEBRATING THE 1000TH DAY
OF THE LINGLE-AIONA ADMINISTRATION

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